



Georgia APCO / NENA Fall Training Workshop Training Agenda

Sea Palms – St. Simons Island
September 9 – 11, 2015

Tuesday	
8:30a – 4:30p	Board Meetings and Registration
Wednesday	
8:30a – 10:00a	Garbage in, Garbage out – Stress Management
10:15a – 11:15a	The Future is Now – Essential GIS
11:15a – 1:00p	Lunch – Business Meeting (lunch provided)
1:00p – 2:00p	Knowing What to Say and How to Say it – Communication Skills
2:15p – 3:15p	Facebook in the Communication Center? – Skills to help location techniques
3:15p – 3:30p	Break
3:30p – 4:30p	Impact of Social Media in Communications
Thursday	
8:30a – 10:00a	When Ferguson Comes To Your Town – Dealing with Riots, and other High Profile Events from the Communications Perspective
10:15a – 11:15a	When Ferguson Comes To Your Town (continued...)
11:15a – 1:00p	Lunch Provided by the Georgia 911 Directors Association
1:00p – 2:00p	Don't Ask For What You Can't Get – Speaking to someone who is Autistic
2:15p – 3:15p	Dispatcher Olympics
3:15p – 3:30p	Break
3:30p – 4:30p	Dispatcher Olympics (continued)
Friday	
8:30a – 11:00a	Who Has The Answers? – Roundtable Session
11:00a – 12:00p	“Why Not You?” – Motivating Yourself to Achieve More

There are scheduled breaks between training sessions.

*The Training Committee reserves the right to make unannounced changes to the agenda based on unforeseen circumstances.
This agenda does not guarantee the delivery of any specific course.*